



# The VNA Voice

Edition 44 - Summer 2024 - [kansasvna.org](http://kansasvna.org)

## *From Our House to Yours: 15 Years of Help at Home*

In 2009, VNA's non-medical care program, Help at Home, was launched to provide support services to help community members age in place. This enhancement to VNA's continuum of care inspired the slogan, "all your home care needs under one roof." Now, 15 years later, the Help at Home program continues to grow and remains a crucial service for the community.



## OUR MISSION

Improving quality of life through **compassionate patient care** wherever you call **home.**

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# VISITING NURSES

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## A Legacy of Care: Help at Home Celebrates 15 Years

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Members of VNA's Help at Home staff were recognized at the all-agency meeting in May as the agency celebrated the program's 15<sup>th</sup> anniversary. Due to busy and varied schedules, it is often challenging for many of the Help at Home staff to make it to the all-agency meetings. Their presence made the occasion that much more special.



**In the last 15 years, Help at Home has provided about 305,000 hours of care to more than 2,151 patients**



**Carolyn  
28 years**

**Pat  
29 years**



VNA's Help at Home program is celebrating 15 years of service to the community, but two of the program's staff have been at VNA for almost double that. Carolyn, CNA/CHHA/RA, has been caring for the community for 28 years. She says her favorite aspect of working at VNA is "just working with the patients. I like going into their homes and the one-on-one experience that I have with them." Pat, LPN, has been at VNA for 29 years and has been the Help at Home manager since 2011. In addition to managing all of VNA's aide staff, Pat is also the chairperson of the Safety Committee, a member of the Social and Ethics Committees, assists with VNA's flu vaccination clinics and so much more! These incredibly dedicated healthcare professionals are VNA's fifth and fourth longest serving employees, respectively.

### Staff Spotlight: Deidra's Dedicated Decade Plus at VNA

Six months before VNA's Help at Home program (originally Private Duty) started accepting patients in May, 2009, VNA hired Deidra Voigt. Since then, she has provided excellent care to patients across all of VNA's programs as a Certified Home Health Aide (CHHA) and Certified Nurse Aide (CNA). In Deidra's 15 years at VNA, many things have changed. Charting has evolved from being done on paper to a computer, and now on a tablet. The Help at Home program has

grown significantly in terms of the patients cared for and staff size. Despite the changes in the last 15 years, it is the consistent aspects of her job that have kept Deidra happily at VNA. One of her favorite parts of the job is meeting different people from a wide variety of places, each with unique stories and backgrounds, but all trusting her to come into their homes and help with their care. Another important factor in Deidra's longevity at VNA is the support and appreciation she feels

from VNA and her supervisor, Help at Home Manager, Pat Deaver. "The VNA staff and company have always taken really good care of me and appreciate each of us in the work that we do," Deidra says. She is grateful for the support she and her family have received from VNA and the flexibility of schedule that has allowed her to be there for her two sons and now her grandkids. Deidra has also enjoyed working with Pat and values how supportive and protective she is of  
**Continued on back page**



## Staff Spotlight: Deidra's Dedicated Decade Plus at VNA (cont.)

her staff. "She's always been very caring and understanding with my needs with my family and has always tried her best to adjust our schedules as needed, but keep us full and busy," Deidra says.

It's not only the support and encouragement from VNA and Pat that make Deidra feel good about what she does, but also the love she receives from the community. "It's a blessing when a complete stranger will come up to me when I'm still in my work clothes and give praise to the VNA and for all the care and love that they might have had for a family member or even themselves. Occasionally, when I'm out driving the company



Pictured above: Deidra Voigt receives her 15-year service award from Help at Home Manager, Pat Deaver.

vehicle to and from clients, I will get a honk and wave from a stranger and they will roll down their window and just yell "thank you for all you do!" That's just

confirmation that I am in the right spot, in the right job, with the right staff family," Deidra says.

Outside of work, Deidra enjoys spending time with her family, grandkids, and friends. She also enjoys a good nap, making mosaic artwork, occasional fishing, and cooking. She has even donated some of her stained glass artwork to the silent auction held at VNA's 3.d Casino Night Fundraiser.

VNA and Deidra's many patients are grateful she has chosen to work with the organization for so long.

***Thank you for all that you do for VNA, Deidra!***

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# All Your Home Care Needs Under One Roof

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